



ISO 9001:2008 Certification Awarded to Health Robotics

Bozen, Sud-Tirol, Italy – February 18th, 2010 – Health Robotics, the undisputed worldwide leading supplier of life-critical I.V. Robots, today announced that it has been recently awarded by SGS (Société General de Surveillance) the ISO certification (according to the UN EN ISO 9001:2008 norm), the globally accepted standard for companies to prove their ability to satisfy quality requirements and to enhance customer satisfaction in supplier-customer relationships. This ISO 9001:2008 certification demonstrates Health Robotics' commitment to quality for the design, manufacturing, and service of its unique CytoCare, i.v.STATION and TPNstation intravenous therapy and parenteral nutrition robots for the global market, and also demonstrates Health Robotics' meeting ISO's strict qualifications.

“Achieving ISO 9001:2008 certification constitutes a key milestone for Health Robotics. As we continue to maintain our company as the world's leading innovator and supplier of intravenous pharmacy automation, this ISO certification is yet another step in ensuring that our products consistently meet and exceed the expectations of our customers. Quality has been a cornerstone of Health Robotics since its inception in 2006 and this certification reinforces our dedication and commitment to provide our customers with state-of-the-art, high-quality products. The Health Robotics team takes great pride in achieving this significant credential, as it reinforces our company's quality system as being among the best-of-class. This ISO certification award means that our quality management system assures the integrity of our processes and it reinforces the confidence that our customers have placed in us to deliver unique and innovative products and services that meet or exceed their exacting requirements.” stated Werner Rainer, Health Robotics' CEO.

To be certified to this ISO standard, companies must implement a quality management system embracing all of the activities within the company. These include staff training, meeting customer expectations, designing and developing products, purchasing materials and services, and delivering products and services. Certification to ISO 9001:2008 reinforces to our customers, through an independent third-party such as SGS, that Health Robotics operates a quality management system in accordance with the strict ISO standard. While Health Robotics has always made the quality of its products and meeting customer expectations a priority, we welcomed the opportunity that ISO certification presented to benchmark our internal processes versus the industry's best practices. This caused us to improve and upgrade many aspects of our business methodology in handling all aspects of the customer experience. Continuously improving not only the product offering but the entire customer experience is key to driving lasting sustainable growth for our company worldwide. Earning the ISO 9001:2008 certification assures our customers of the commitment we have to serving them with excellence. This major milestone is critical to Health Robotics because our customers correctly view ISO 9001:2008 certification as a way of ensuring the quality and reliability of our products in the global marketplace.



About ISO 9000:

ISO 9000 is a family of standards for quality management systems. ISO 9000 is maintained by ISO, the International Organization for Standardization and is administered by accreditation and certification bodies. ISO 9001:2008 certification recognizes organizations that link business objectives with operating effectiveness. Companies that achieve certification to ISO 9001:2008 have demonstrated effective implementation of documentation and records management, senior management's commitment to their customers, and a continued willingness to improve quality of their products. For more information, please visit http://www.iso.org/iso/iso_catalogue.htm

About Health Robotics:

Health Robotics is the undisputed global leading supplier of life-critical intra-venous medication robots, providing healthcare facilities in 5 continents with robotics technology and software automation solutions. Its world-leading solutions CytoCare™ [hazardous IVs], i.v.STATION™ [non-hazardous IVs], i.v.SOFT™ [workflow engine for manual compounding, powered by MEDarchiver], and TPNstation™ [totally automated parenteral nutrition] have and will greatly contribute to ease hospitals' growing pressures to improve patient safety, increase throughput, and contain costs. Through the effective and efficient production of sterile, accurate, tamper-evident and ready-to-administer I.V.s, Health Robotics' solutions help hospitals eliminate life-threatening drug-exchange errors, decrease other therapy oversights and sterility risks, work more efficiently, reduce waste and controlled substances' diversion, and diminish the gap between rising patient volume/acuity and scarce nursing and pharmacy staff. For more information, please visit <http://www.health-robotics.com>

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